



Resilient Shield Consulting

Innovative solutions for demanding clients

Consulting offer

Business Continuity Management for Small Businesses



What is it?

Fire destroys your infrastructures.

Flooding stops your activities.

A computer incident makes you lose all your accounting or significantly reduces the sending of your products.

Tomorrow , in six months or in the next few years ... Your company will experience events that may be fatal.

Of course, your insurances will partially pay damages.

BUT they will not restore your activities and will not replace lost customers.

Data that have been destroyed can not be recovered.

Your damaged machines will not restart .



Large companies have found the solution to this problem. They call it: Business Continuity Management (BCM).

This a holistic management process that gives the organisation the ability to survive to a major disaster. It focuses first on the continuity of vital activities then on the return to normal situation of all operations.

BCM is based on three pillars:

- An organisation that assigns roles and responsibilities to each involved person,
- Technological and logistical solutions for the resumption of operations and IT systems,
- **Business Continuity Plans (BCP)** that formalise crisis management processes, business continuity activities and the restoration process for work areas.

YOUR BUSINESS IS NOT A LARGE COMPANY.

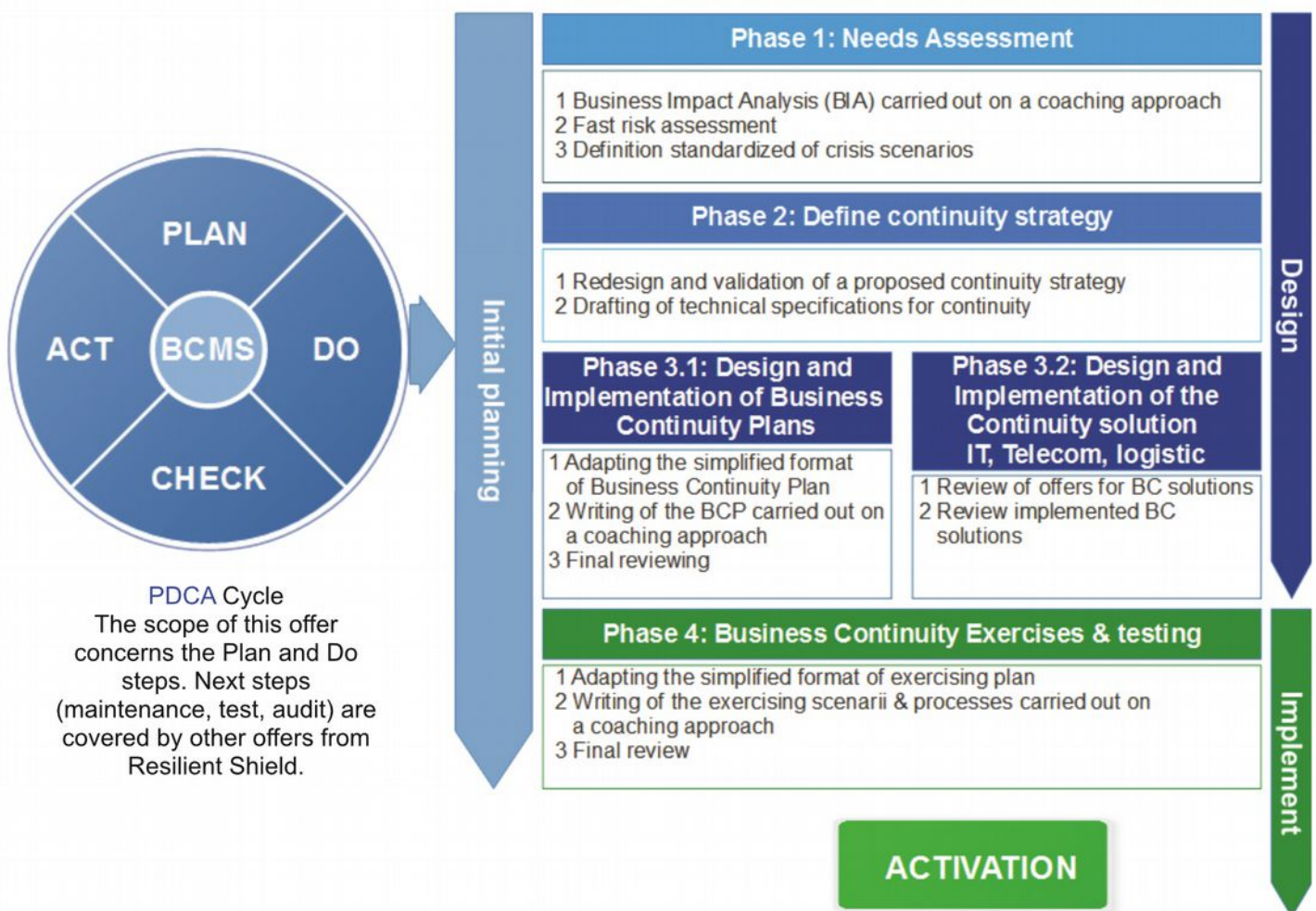
It is a SME with its strengths ... and its weaknesses.

BCM is an efficient but complex process.

You do not get the same human, financial and technological capabilities as big companies.

Resilient Shield has completely redesigned the BCM method to suit the needs and capabilities of small structures.

SMEs can now benefit from business continuity as multinational organisations.



Our methodology is based on BS 25999 and ISO 22301 standards. It integrates the best practices of BCI and DRII (*).

We redesigned these reference models in order to focus the efforts of the consultant on the strictly essential tasks:

- We have simplified the tasks, while preserving the best of good practices,
- We adopt preferably standard solutions tailored to your industry and built through our experience,
- We apply the "coaching" approach with design tools that we provide to you at each step.

Your Business Continuity Management System (BCMS) thus integrates all the elements needed for good management of the process while remaining compatible with the size of your company.

To implement your Business Continuity Plan, you must complete four phases: needs assessment, defining strategies, design of business continuity plan and design exercises plan. We have included an additional step for the design of the technical solution in which we can help you to choose the best solution for your business.

We support you in an optimized way (coaching mode) during these stages so that you can implement a business continuity plan simple but functional.

(*): BCI = Business Continuity Institute, DRII = Disaster Recovery Institute International

Your deliverables

Each phase of our method generates one or more deliverables (reports, files, ..) available in a language and format that suits you.

Standard BCMS documented
Customised Business Continuity
policy

Supporting Document for the
coaching of the 4 phases

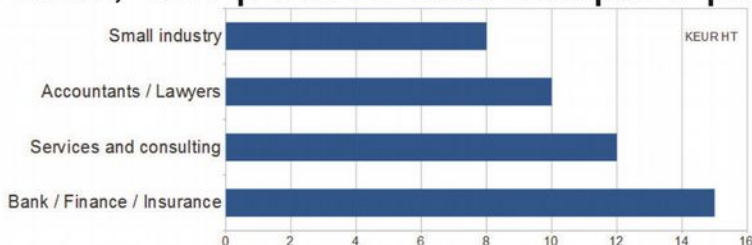
Coaching sessions for:
Needs evaluation
Continuity strategies
BCP design and writing
Exercise plan design and writing
BCP revision report

10 sessions are included in the offer.

Each session is scheduled by mutual agreement. It can be performed on site or remotely. It is the subject of a summary report of the meeting.

5 reasons to choose RSC

- 1 Our offer is innovative but consistent with the standards (ISO 22301) and existing best practices,
- 2 The sustainability of your company finally is secured against major crisis,
- 3 Real benefits for your SME: risk management, competitive advantage, credibility and security of your tender face the greatest competitor,
- 4 Over 18 years of experience in business continuity. BCI and DRII certifications: a guarantee of reliability and quality.
- 5 Fixed, competitive and adapted prices:



Other business: contact us.
These prices are for SMEs with fewer than 30 people.
Travel costs outside Paris are not included.



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